# COMMUNITY RESOURCE GUIDE

Resident and practitioner's guide to human services and other valuable resources in the Norwood area



Norwood Senior Service Provider Network Norwood, MA 02062

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#### **Additional Resource Guides**

Department of Mental Health	5 Randolph St., Canton
<b>Director: Peter Angelos</b>	781-401-9700
	www.mass.gov/dmh/
<b>Executive Office of Health and Human</b>	www.state.ma.us
Services	
MASS 2-1-1	Dial: 211 or 1-877-211-MASS (6277)
—Resources on variety of issues, including	Hearing Impaired: 508-370-4890 (TTY)
mental health screenings on whether to	Mass211.org
seek treatment	
Mass Resources	www.massresources.org
—Massresources.org is a statewide web	
site with practical information about the	
many types of assistance available to those	
in need living in Massachusetts – what	
services are available, where and how to	
apply for benefits, eligibility requirements,	
benefit amounts, and answers to commonly	
asked questions.	
The Massachusetts Commission on End	One Ashburton Place
of Life Care: End of Life Services	5th Floor, Boston
Resource Guide	617-222-7512
—Online searchable resource guide	http://www.endoflifecommission.org/
organized by region, provider, and service	
type	

**Adult Day Health Centers** 

<b>Deutsches Altenheim-Senior Place</b>	2222 Centre St., West Roxbury
	617-325-1230
	www.germancentre.org
Julia Ruth House	199 Canton St., Westwood
	781-251-3393
	www.thejuliaruthhouse.com
New England Sinai Hospital	150 York St., Stoughton
	781-344-0600
	http://steward.org/New-England-Sinai-
	<u>Hospital</u>
Norfolk Adult Day Health	595 Pleasant St., Norwood
	781-769-4495
	www.communityvna.com/adhc

**Advocacy Groups & Legal Services** 

	a Degai Dei vices
<b>American Association of Retired Persons</b>	1 Beacon St. Suite 2301, Boston
	866-448-3621
	www.aarp.org/states/ma
Executive Office of Elder Affairs	1 Ashburton Place, 5 <sup>th</sup> floor, Boston
(EOEA)	617-727-7750
	www.mass.gov/elders/
Greater Boston Legal Service	197 Friend St., Boston
	617-371-1234
	www.gbls.org
Mass Law Reform Institute	99 Chauncy St., Suite 500, Boston
	617-357-0700
	www.mlri.org
Mass Legal Help	www.masslegalhelp.org
—Massachusetts legal aid programs put	
together this website to help you find	
practical information about your legal	
rights.	
MetroWest Legal Services	63 Fountain Street, Suite 304, Framingham
—Free legal aid to low-income people	(508) 620-1830
	(800) 696-1501
	http://www.mwlegal.org/

# **Alcohol/ Substance Abuse**

Billings/ Bay State Community Services	99 Central St., Norwood
—Addiction Counseling Services	781-762-0060
	www.baystatecs.org
<b>Gosnold Outpatient Counseling Center</b>	111 Torrey St., Brockton
—Addiction Counseling Services	800-444-1154
	www.gosnold.org
NORCAP	71 Walnut Street, Foxboro
—Offers inpatient care	800-331-2900 ext. 2
	http://steward.org/Substance-Abuse
Riverside Community Care	781-769-8674
	190 Lenox St., Norwood
	www.riversidecc.org

## **Alzheimer's Assistance**

Alzheimer's Association	311 Arsenal St., Watertown
—Information and Referrals	800-272-3900
	www.alzmass.org
Alzheimer's Day Health Center	New England Sinai Hospital
	150 York St, Stoughton
	781-297-1375
	http://steward.org/New-England-Sinai-
	<u>Hospital</u>
MedicAlert + Alzheimer's Association	888-572-8566
Safe Return	http://www.medicalert.org/
—Medical IDs and 24/7 Wanderer Support	
Norfolk Adult Day Health Center	595 Pleasant Street
—Alzheimer's caregiver support group	Norwood, MA 02062
	781-769-4495
St. Timothy's Catholic Church	St. Timothy's Parish, 650 Nichols Street,
—Alzheimer's caregiver support groups	Norwood
	781-769-2522
	http://sttim.net/
StilMee	157 Wilson Ave., Quincy
—Alzheimer coaching for caregivers	617-328-3400
	www.stilmee.com
Sunrise Senior Living of Norwood	86 Saunders Rd., Norwood
—Support group & specialized	781-762-1333
environment/programs for individuals with	www.sunriseseniorliving.com
Alzheimer's	Sunrise of Norwood Alzheimer's Caregiver
	Support Group
	2 <sup>nd</sup> Saturday of Every Month 10Am
	Hosted by StilMee the leaders in
	Alzheimer's Coaching
	r inzirentier o coueining

## **Ambulances**

Alert EMS	800-950-6299
American Ambulance	617-361-4800
Brewster	617-983-1000
Eascare	617-464-1600
Fallon	1-888-FALLONS
	617-745-2100
Lifeline	877-873-8586
Rapid	781-575-0777

**Assisted Living & Rest Home Options** 

	rest frome options
Arbors Assisted Living	2121 Central St., Stoughton
	781-344-0310
	www.arborsassistedliving.com
Avery Crossings	110 West St., Needham
	781-444-6655
	www.kindredaveryassisted.com
Avita of Needham	880 Greendale Avenue, Needham
A Northbridge Assisted Living	781-444-2266
Community	www.avitaofneedham.com
Canterbury Woods	100 Garfield Ave., Attleboro
-	508-222-2868
	www.christopherheights.com
Emmanuel House Residence	25 East Nilsson St., Brockton
—Affordable options for low income	508-588-5334
elders	www.emmanuelhs.org
Landmark Senior Living	63 Parker Hill Ave, Boston
—Affordable options for low income	617-975-0110
elders	www.landmarkseniorliving.com
Mount Pleasant Home	301 S. Huntington Ave, Jamaica Plain
—Affordable options for low income	617-524-9231
elders	www.mountpleasanthome.org
Networks Supported Living	603 Neponset Street, Canton, MA 02021
Services/Enable, Inc.	781-821-1386 x 500
—Case management supports for adults	Fax 339-502-6712
with disabilities living in their own homes	http://www.enableinc.org/networks.html
and apartments	
New Pond Village	180 Main St., Walpole
	508-66-1555
	www.newpondvillage.com
Orchard Cove Hebrew Senior Life	One Del Pond Drive, Canton
	781-821-0820
	www.orchard-cove.com
Sophia Snow Place	1205-1215 Centre St., Roslindale
—Affordable options for low income	617-325-7900
elders	www.sophiasnowplace.org
Sunrise Senior Living of Norwood	86 Saunders Rd., Norwood
	781-762-1333
	www.sunriseseniorliving.com
Traditions of Dedham	735 Washington St., Dedham
—Affordable options for low-income	e ,
—Anordable options for low-income	781-251-9330
elders	www.traditionsofdedham.com

**Blind Services/ Visually Impaired** 

Mass Equipment Distribution Program	1-800-300-5658 (voice / TTYL)
(EDP)	www.massEDP.com
—Specialized phones for people with	
disabilities	
Mass Commission for the Blind	48 Boylston St., Boston
	800-392-6450
	www.mass.gov/mcb
Visions of Independence	34 Crest Road Way, Sharon
	781-784-3320
	www.visionsofindependence.com

**Caregiver Support** 

Family Caregiver Support Program	1 Merchant St., Sharon
HESSCO Elder Services	781-784-4944
	www.hessco.org
Norfolk Adult Day Health Center	595 Pleasant St, Norwood
— free, monthly caregiver support groups	781-769-4495
lies, monanty suregives support groups	www.communityvna.com/adhc
Mansfield Adult Day Health Center	300 Branch St., Mansfield
—free, monthly caregiver support groups	508-339-2119
StilMee	157 Wilson Ave., Quincy
—Alzheimer coaching for caregivers	617-328-3400
	www.stilmee.com
St. Timothy's Catholic Church	St. Timothy's Parish, 650 Nichols Street,
—Alzheimer's caregiver support groups	Norwood
	781-769-2522
	http://sttim.net/

### Cleaning & Organizational Services

<u> </u>	
All Chores Considered	Norwood, MA
—Residential organizing and clutter	781 – 428 – 5145
control in homes, offices, or downsizing.	www.allchoresconsidered.com

**Clothing Assistance** 

Salvation Army Family Store	1202 Boston Providence Tpke., Norwood
	781-440-0235
	Mon. –Sat. 9am-8pm
Women's Community Committee, Inc.	1091 Washington Street, Norwood
Thrift Shop	781-762-2991
	Wed. 6-8pm
	Thurs. 9:30am-3pm (Jul – Aug)
	Sat. 9:30am-12:30pm
	www.norwoodthriftshop.com

## Clubhouses

Elliot House	255 Highland Ave., Needham
	781-449-1212
	www.elliothouse.org
Crosscurrent	11 Williams Street, Hopedale
	(508) 473-4715
	www.crossroadsclubhouse.org
MA Clubhouse Coalition	15 Vernon St, Waltham
	781-788-8803
	www.massclubs.org
Neponset River House	595 Pleasant Street
— A service of Riverside Community	Norwood, MA 02062
Care; Recovery services offering support	1-781-762-7075
and services to help adults with mental	www.neponsetriverhouse.org
illness.	_

**Community Health Center** 

•	
<b>Brockton Neighborhood Health Center</b>	63 Main St, Brockton
	508-559-6699
The Elder Dental Program	c/o NADHC
—Reduced Dental Fees for Low Income	10 Emory St.,
Elders	Attleboro, MA 02703
	781-769-3710
	http://elderdental.communityvna.com
Martha Eliot Health Center (Children)	75 Bickford St, Jamaica Plain
	617-971-2100
Roslindale Medical & Dental Center	4199 Washington St, Roslindale
	617-323-4440

**Council on Aging** 

Norwood Senior Center	275 Prospect St., Norwood
— Outreach worker, transportation options,	781-762-1201
Support groups for various conditions,	www.norwoodma.gov
various and day actives	

#### **Dental Assistance**

The Elder Dental Program	595 Pleasant St., Norwood
—Reduced Dental Fees for Low Income	781-769-3710
Elders	http://www.communityvna.com/elderdental/
Mass Health Enrollment Center	21 Spring St., Suite 4, Taunton
—Mass. Health participants are eligible	800-242-1340
for free Dental Services	www.mass.gov/masshealth
Metropolitan District Dental Society	209 West Central St., Suite 209, Natick
	800-834-0051
	www.massdental.org

**Developmental Disabilities** 

Dept. of Developmental Disabilities	125 West St., Walpole
—Case management for eligible people	508-668-3679
	www.mass.gov/dds
Mass Rehab Commission	600 Washington St., Boston
Home Care Assistance Program	800-223-2559 ex.3
	www.mass.gov/mrc
McLean Hospital	115 Mill St., Belmont
Geriatric Psychiatry Program	617-855-3183
	www.mcleanhospital.org
Nizhoni Health Systems	5 Middlesex Ave Suite 404, Somerville
— Skilled nursing, physical therapy, home	800-915-3211
health aides, occupational therapy, daily	http://nizhonihealth.com/
medication management	
Riverside Outpatient Center	190 Lenox St., Norwood
—Outpatient & substance abuse counseling	781-769-8670
and case management services	

#### **Disabled Person Services**

MA Disabled Person Protection	888-822-0350
Commission	617-727-6465
	www.mass.gov/dppc
MA Office on Disability	800-322-2020
	617-727-7440
	www.mass.gov/mod

# Domestic, Violence, Rape & Women's Shelters

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Battered Women's Hotline SafeLink	877-785-2020
Toll free	TTY: 877-521-2601
<b>Batterer Intervention Service RESPECT</b>	877-222-0083
Toll free line	www.new-hope.org/respect
Boston Area Rape Crisis Center	800-841-8371
<b>Brockton Family &amp; Community</b>	508-583-5200
Resources	www.fcr-ma.org
Dept. of Corrections Victims Services	866-6-VICTIM
Unit	
Dove (Quincy) 24 Hour Hotline	617-471-1234
	888-314-3683
	www.doveinc.info
Emerge: Counseling & Education to	617-547-9879
Stop DV	www.emergedv.com
Jane Doe, Inc. Coalition Against DV	877-785-2020
	www.janedoe.com
Mass. Office for Victim Assistance	617-272-5200
	www.mova.state.ma.us
Mass. Victim Compensation &	617-272-2200
Assistance	www.mass.gov
Nation Domestic Violence Hotline	Toll-free multilingual hotline:
	800-799-SAFE (7233
	Toll-free TTY: 800-787-3224
	www.thehotline.org
New Hope Violence and Rape Crisis	800-323-HOPE
Hotline	www.new-hope.org/domestic-
	<u>violence.html</u>
Penelope's Place 24 Hour Emergency	Sexual assault: 508-588-8255
Hotlines	Domestic violence: 508-588-2041
	Toll-free hotline: 888-293-7273
	En Espanola: 800-223-5001
	www.hcsm.org/dfhs/wcc.htm
REACH (Refuge, Education, Advocacy,	800-899-4000
Change) Hotline	www.reachma.org
Spanish Domestic Violence Hotline	800-223-5001
Woman's Place Shelter (Brockton)	508-588-2045 (Lenira Peters or Erin
	Banner)
	www.bridgew.edu/homelessness/WomansP
	<u>lace.cfm</u>

# **Drug & Alcohol Abuse Resources**

	Abuse Resources
Alcoholics Anonymous	617-426-9444
	www.alcoholics-anonymous.org
Baystate Community Services	781-762-0060
	www.baystatecs.org
CADCA (Community Anti-Drug	www.cadca.org
Coalitions of America	
Check Yourself	www.checkyourself.org
CSAT (Center for Substance Abuse	www.samhsa.org/about/csat.aspx
Treatment)	
FAVOR (Faces and Voices of Recovery	202-737-0690
	http://www.facesandvoicesofrecovery.org
Life After	www.lifeafter.drugfree.org
MA Substance Abuse Information &	800-327-5050
Education Helpline	TTY: 888-448-8321
—Info & referral on alcohol and drug	www.helpline-online.com
abuse services, programs, & related	
concerns	
NAATP (National Association of	www.naatp.org
Addiction Treatment Providers)	
Narcotics Anonymous	866-624-3578
	www.na.org
	www.newenglandna.org
NASADAD (The National Association of	www.nasadad.org
State Alcohol and Drug Abuse Directors	
NCADD (National Council on	617-482-5292
Alcoholism and Drug Dependence	http://www.ncadd.org
NIAAA (National Institute on Alcohol	www.niaaa.nih.org
Abuse & Alcoholism)	210.276.1660
NIDA (National Institute on Drug	240-276-1660
Abuse)	000 001 0000
NORCAP Detox Program	800-331-2900
PDFA (Partnership for a Drug Free	www.drugfree.org
America	
SAMHSA (Substance Abuse & Mental	www.samhsa.gov
Health Services Administration	000 227 5050
Substance Abuse Hotline	800-327-5050
<b>5</b> 1	www.helpline-online.com
Time to Talk	www.timetotalk.org

**Drug Stores/ Pharmacies** 

D -4 2- Dl	065 Main C4 Walnuta
Betro's Pharmacy	965 Main St., Walpole
—Home delivery/medication	508-668-0018
CVS	136 Nahatan St., Norwood
—24 hr. service	781-769-2422
Rite Aid	991 Providence Highway, Norwood
	781-762-5005
Rite Aid	469 Walpole St., Norwood
—Home delivery/medication (only the 469	781-769-5400
Walpole St location)	
Walgreens	683 High St, Westwood
—Home delivery/medication	(781) 329-4420
Walgreens	951 Providence Highway, Norwood
	781-762-1561
Walmart Pharmacy	550 Providence Highway, Walpole
—Mail Out Delivery	508-668-5959

**Dual Recovery** 

Al-Anon and Alateen	508-366-0556
—Support meetings for those affected by	http://ma-al-anon-alateen.org
someone else's drinking	
<b>Dual Recovery Anonymous</b>	http://draonline.org
MA Clubhouse Coalition	781-788-8803
—Dual recovery and dual recovery	http://massclubs.org/DRMeetingList.pdf
anonymous meetings in MA	
Narcotics Anonymous	866-NA-HELP-U (624-3578)
—New England regional phone line	www.nerna.org

**Eating Disorder Resources** 

MEDA	866-343-MEDA
—Support groups & resources for eating	
disorders	
Walden Behavioral Care	781-647-6727
	www.waldenbehavioralcare.com

#### **Education Resources**

Parent/Professional Advocacy League	45 Bromfield St., 10th Floor
(PPAL)	Boston
	866-815-8122
	<u>www.ppal.net</u>

#### **Elder Information & Referral**

CJP Senior Direct —Elder Care Advice	1430 Main St., Waltham 800-980-1982 www.cjpseniordirect.org
HESSCO Elder Services	1 Merchant St., Sharon
—Free info & referral for elders	781-784-4944

#### **Elder Issues & Services**

AgeInfo	www.800ageinfo.com
—Info on the state's prescription medication program for elders and other	
elder services and programs	
Avita of Needham, A Northbridge	880 Greendale Ave, Needham
Assisted Living Community	781-444-2266
	www.avitaofneedhma.com
Elder Dental Program	595 Pleasant St., Norwood
<ul> <li>Reduced Dental Fees for Low</li> </ul>	781-769-3710
Income Elders	http://www.communityvna.com/elderdental/
HESSCO Elder Services	781-784-4944
	www.hessco.org
<b>Home Instead Senior Care</b>	1420 Boston Providence Turnpike,
	Suite. 267
	Norwood, MA 02062
MA Dept. of Public Health, Office of	413-527-6425
Healthy Aging	www.mcoaonline.com/content/wellness/md
—Info on opportunities for older people to	<u>hp.php</u>
hear about & take responsibility for their	
health	200,022,2275
MA Elder Abuse Hotline	800-922-2275
MA Prescription Advantage Program	800-AGE-INFO (243-4636)
—Medication info and assistance	TTY: 877-610-0241
	www.massresources.org/prescription-
	advantage.html
MassMedLine	866-633-1617
—Info about free or low-cost prescription	www.massmedline.com
programs, and answers to health and	
medication questions. Interpreter services	
available	

N. J. C. J. I. J.	(02 N) (C) (C) (N) (02021
Networks Supported Living	603 Neponset Street, Canton, MA 02021
Services/Enable, Inc.	781-821-1386 x 500
— Case management supports for adults	Fax 339-502-6712
with disabilities living in their own homes	http://www.enableinc.org/networks.html
and apartments	
Nizhoni Health Systems	5 Middlesex Ave Suite 404, Somerville
— Skilled nursing, physical therapy, home	800-915-3211
health aides, occupational therapy, daily	http://nizhonihealth.com/
medication management	
Norfolk Adult Day Health	595 Pleasant St, Norwood
·	781-769-4495
	www.communityvna.com/adhc
Norwood Housing Authority	40 William Shyne Circle, Norwood
<ul> <li>Resident Services- resident service</li> </ul>	781-762-8115 x208 (main office site)
coordination for current residents	781-702-5508 (Maguire site)
and their families.	www.norwoodha.org
Norwood Council on Aging & Senior	275 Prospect St, Norwood
Center	781-762-1201
— Referral for elder services, legal	www.norwoodma.gov
services, financial (Assistance w/ SNAP	("Senior Center" under "Department" tab)
Applications/Fuel Assistance for 60+ etc.),	Semor center under Department tue)
medical, daily recreational activities,	
outreach services, and a variety of other	
services	
Norwood Senior Center, Council on	25 Prospect St, Norwood
Aging	781-762-1201
— Outreach worker, transportation options,	www.norwoodma.gov
Support groups for various conditions,	
various and day actives	
Right at Home	10 Lincoln Road, Suite 116, Foxborough
In-Home Care & Assistance	508-668-8001
—Provide private pay in-home care, we	www.bostonsw.rightathome.net
also contract with HESSCO and Bristol	
Elder Services to provide services to	
seniors.	
VNA Care Network and Hospice	800-728-1862
•	www.vnacarenetwork.org
Westwood Council on Aging	60 Nahatan Street
—Dedicated to serving seniors and	Westwood, MA 02090
assisting their families and friends with	781-329-8799 (office)
aging issues	, , , ,
Your Medicine: Play it Safe	800-358-9295
—Includes fill in medication chart	www.ahrq.gov
— includes im in incurcation chart	www.amq.gov

# **Emergency Services**

	U .
Norwood Fire Department	135 Nahatan St., Norwood
	911- Emergency
	781-440-5200- business line
	<u>www.norwoodma.gov</u>
Norwood Police Department	135 Nahatan St., Norwood
	911- Emergency
	781-440-5100- business line
	www.norwoodma.gov
Riverside Emergency Services	190 Lenox St., Norwood
—24/7 Crisis stabilization, substance abuse	781-769-8674
and risk assessment	http://www.riversidecc.org

# **Fair Housing Organizations**

Citizen's Housing & Planning	18 Tremont St, Suite 401, Boston
Association	617-742-0820
	www.chapa.org
The Fair Housing Center of Greater	617-399-0491
Boston	www.bostonfairhousing.org
The Housing Discrimination Project	800-657-7309
—For Central or Western MA	413-539-9796
	www.massfairhousing.org

## **Family Services**

Department of Social Service Hotline	1-800-792-5200
—Hotline to report suspicions of child	
abuse or neglect	
Jewish Family & Children's Service	781-647-JFCS (5327)
	www.jfcsboston.org
Lifeworks	781-762-4001
—Provides homes, jobs, education, and	www.lifeworks.org
supportive living for people with	
developmental disabilities	
March of Dimes MA Chapter	508-366-9066
_	www.marchofdimes.com/massachustts
MSPCC	617-587-1500
—A private nonprofit society dedicated to	www.mspcc.org
leadership in protecting and promoting the	
rights and well being of children and	
families	
Norfolk Adult Day Health Center	781-769-4495
Planned Parenthood	800-258-4448
	www.plannedparenthood.org/ma/
Riverside Community Care	190 Lenox St., Norwood
—Community Service Agency, In-Home	781-769-8674
Therapy, Therapeutic Mentoring, Child	www.riversidecc.org
Day Services	
Social Security Office	1 Edgewood Dr, Suite 102, Norwood
	866-563-9533
South Norfolk County Arc	781-762-4001
—Advocates for and provides supports and	www.sncarc.org
services to people disabled by mental	
retardation and other developmental	
disabilities and to their families	

## **Food Pantries**

Dedham Food Pantry	600 Washington St, Dedham (Dedham
	Plaza)
	781-320-9442
Norwood Ecumenical Food Pantry	150 Chapel St, Norwood
	781-769-0425
USCC/Hyde Park Food Pantry	1179 River St, Hyde Park
	617-839-0985
Westwood Council on Aging	60 Nahatan St, Westwood
	781-329-8799

#### **Food Resources – See also Meal Site section**

	c also Micai Site section
HESSCO Meals on Wheels	One Merchant St, Sharon Ma 02067
	781-784-4994
	www.hessco.org
Info on Food Stamps	www.gettingfoodstamps.org
Info on School Meals	www.meals4kids.org
Norwood Council on Aging & Senior	275 Prospect St, Norwood
Center	781-762-1201
—SNAP Applications Assistance, elder	www.norwoodma.gov
services referrals, legal services, financial	("Senior Center" under "Department" tab)
assistance, medical, daily recreational	
activities, outreach services, lunch	
program, and a variety of other services	
Norwood Meals on Wheels	135 Ellis Ave, Norwood
	781-769-9061
	<u>www.mealcall.org</u>
Office of Transitional Assistance	617-348-8500
	Food Stamps Benefit Hotline: 866-950-3663
Project Bread, The Food Source	800-645-8333
Hotline	www.projectbread.org
SERVE New England	888-742-7363
—Information on low-cost food	www.bostonresourcenet.org/assistance/food-
	<u>serve.htm</u>
Serve New England Food Coop, St	781-769-9228
Timothy Church	www.unitedchurchofnorwood.org
United Church of Norwood	781-762-2589
—Meal program	www.unitedchurchornorwood.org
Women, Infants & Children	800-942-1007
—Info on nutrition and health services for	www.massresources.org/wic.html
women, infants, and children	

#### **Fuel Assistance**

Massachusetts Energy Assistance —Website with collection of resources to help low-income households pay for their	http://massresources.org/energy.html
heating fuel and other utilities	
Norwood Council on Aging & Senior	275 Prospect St, Norwood
Center	781-762-1201
<ul> <li>Assists with Fuel Assistance</li> </ul>	www.norwoodma.gov
applications for individuals 60+, referral	("Senior Center" under "Department" tab)
for elder services, legal services, financial	
(SNAP Applications etc.), medical, daily	
recreational activities, outreach services,	
and a variety of others	
Town of Norwood: Fuel Assistance	800-225-0875
Hotline	

# Funeral Homes (most offer pre-paid burial arrangements)

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Gillooly Funeral Home	126 Walpole St., Norwood
	781-762-0174
	www.gilloolyfuneralhome.com
Kraw Kornack Funeral Home	1248 Washington St., Norwood
	781-762-0482
May Funeral Home	85 Nichols St., Norwood
	781-762-1509
	www.folsonfuneral.com

#### **Furniture Pick-up**

Big Brothers/Big Sisters	5 Mear Road, Holbrook
	800-483-5503
	www.bbbsfoundation.org
The Epilepsy Foundation	888-322-8209
Salvation Army	209-233 Broadway St., Saugus
	781-231-0803
St. Vincent De Paul	18 Canton St., Stoughton
	800-675-2882

#### **Gambling**

Gamblers' Anonymous, MA Hotline	888-GA-HELPS (424-3577)
	www.gamblersanonymous.org/mtgdirMA.html

#### **Gay & Lesbian Resources**

	866-427-3524
PFLAG (Parents & Friends of Lesbians	http://community.pflag.org
and Gays)	
Bostong Alliance of Gay & Lesbian,	617-227-4313
Bisexual, and Transgendered Youth	www.bagly.org
Fenway Community Health & Violence	800-834-3242
Recovery	888-340-GLBT (4528)
Gay Men's Domestic Violence Project	800-832-1901
Network for Battered Lesbian &	Main phone: 617-423-7233
Bisexual Women	Hotline: 617-742-4911
National Gay and Lesbian Hotline	888-843-4564
GLBT National Hotline Youth	800-247-7743
GLBTQ Domestic Violence Project	955 Massachusetts Ave., PMB 131,
—Call for support, shelter & information	Cambridge
	617-354-6056 (Office)
	800-832-1901 (24/7)
	www.glbtqdvp.org

#### **Hairdressers (Home Visits)**

Denise Wilbur	508-384-2672
Donna Thomas	781-771-5466
Pam Luciano	617-325-6466
Rachel Boor	781-492-8939

**Halfway Houses** 

Recovery Learning Community Peer	460 Quincy Ave, 2 <sup>nd</sup> Floor Activity Area
Support and Peer Run Activities	B, Quincy
	617-472-3237
	www.metrosubrlc.org

**Health Department** 

Norwood Health Department	566 Washington St., Norwood
Tion wood Health Department	781-762-1240
	www.norwoodma.gov

## **Health Insurance Information**

MassHealth & Medicaid Enrollment	MassHealth Enrollment Center
	Central Processing Unit
	P.O. Box 290794
	Charlestown, MA 02129-0214
	1-888-665-9993 or TTY: 1-888-665-9997
	www.mass.gov/masshealth
Medicare Resources	800-633-4227
	www.medicare.gov
Senior Resource Center	50 Quincy Ave., Quincy
<ul> <li>Long-term care planning &amp; Medicaid</li> </ul>	888-869-6295
assistance	www.helpingelders.com
SHINE Program	One Merchant St, Sharon, MA 02067
— Free Health Insurance Info. For	www.hessco.org/SHINE
Medicare and Medicaid beneficiaries	
Steward Norwood Hospital	800 Washington St., Norwood
— Patient financial counselors available to	781-769-4000
discuss plans and enrollment	www.steward.org

**Hearing Aids** 

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Flynn Associates	661 Washington St., Norwood
-	781-762-2210
	www.flynnasscociates.net
Hearing Solutions	6 Central St., Norwood
	781-769-8866
	www.hearingsolutionsinc.org
National Hearing Aid Centers	59 Temple Place Room 661B, Boston
—House Calls by appt.	617-542-3373

#### **HIV/AIDS**

AIDS Hotline, AIDS Action Committee of	800-253-2331
MA	
Service Coordination Collaborative	508-583-2250
—work to improve the service system for	
people living with HIV in different	
geographic regions of the state; South	
Shore & Southeastern MA; Healthcare of	
Southeastern MA (HCSM) Brockton	

# **Home & Personal Care Assistance Programs**

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Elder Service Plan of Harbor Health	2216 Dorchester Ave., Dorchester
—All inclusive care for elderly (PACE)	617-296-5100
	www.elderserviceplan.org
Family Service Association Inc.	66 Nahatan St, Norwood
Group Adult Foster Care Program	781-769-0150.
(GAFC)	508-678-7542
—Daily personal care program servicing,	www.frfsa.org
Norwood Housing Residents 21+	_
HESSCO Elder Services	1 Merchant St., Sharon
—Full Range of Home Assistance	800-281-2895
Programs Servicing Norwood Residents	www.hessco.org
Ages 60+	
Jewish Family & Children Service	1430 Main St., Waltham
—In-home services for people with	781-647-JFCS (5327)
disabilities	www.jfcsboston.org
Mass Rehab Home Care	27 Wormwood St., Suite 600, Boston
—Home care for clients ages 18-59+	617-204-3853
	www.mass.gov/mrc
Options for Independent Care	30 Taunton Green, Unit 8, Taunton
—Personal care attendant program for	800-924-7570
people with disabilities	www.masscp.org

# **Home Care Providers**

Affinity Home Health Care of Foxboro	79 Church Green, Taunton
Affility Home Health Care of Foxboro	508-880-7914
All Classes Court I and	www.affinityhomehealthcare.com
All Chores Considered	781-428-5145
—Private pay in home care	www.allchoresconsidered.com
Anodyne Homemaker Services of	1515 Hancock St., Quincy
Quincy	800-442-5581
	www.anodyne-services.com
Community VNA Private Care	10 Emory Street
AKA HealthCare Options of Attleboro	Attleboro MA 02703
	800-220-0110
	www.communityvna.com
Care For Life Home Health Agency,	1420 Boston Providence Tpke
LLC	Suite# 200
— Skilled nursing, physical therapy, home	Norwood, MA 02062
health aides, occupational therapy, speech	Tel: (781) 349-8178
therapy, medication social services, home	Fax:(877) 490-3166
health aid	www.careforlifeagency.com
Family Services Association Inc.	66 Nahatan St, Norwood MA
Group Adult Foster Care Program	781-769-0150
—Daily personal care program, serving	www.frfsa.org
Norwood Housing residents 21+	
Helping Hands at Home	3 Edgewater Drive, Norwood
	781-551-5600
Home Instead Senior Care	1420 Boston Providence Turnpike,
	Suite. 267
	Norwood, MA 02062
	Tel: 781-352-4660
	Fax: 781-352-4664
	www.homeinstead.com
Right at Home	10 Lincoln Road, Suite 116, Foxborough
In-Home Care & Assistance	508-668-8001
—Provide private pay in-home care, we	www.bostonsw.rightathome.net
also contract with HESSCO and Bristol	
Elder Services to provide services to	
seniors.	
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# **Home Health Agencies**

Nizhoni Health Systems	5 Middlesex Ave Suite 404, Somerville
— Skilled nursing, physical therapy, home	800-915-3211
health aides, occupational therapy, daily	http://nizhonihealth.com/
medication management	
Abbott Home Health Care	378 Page St., Suite 3, Stoughton
	781-344-0344
	www.abbottcare.com
Care For Life Home Health Agency,	1420 Boston Providence Tpke
LLC	Suite# 200
— Skilled nursing, physical therapy, home	Norwood, MA 02062
health aides, occupational therapy, speech	Tel: (781) 349-8178
therapy, medication social services, home	Fax:(877) 490-3166
health aid	www.careforlifeagency.com
Community VNA	10 Emory Street, Attleboro MA 02703
	800-220-0110
	www.communityvna.com
Home Instead Senior Care	1420 Boston Providence Turnpike,
	Suite 267
	Norwood, MA 02062
	Tel: 781-352-4660
	Fax: 781-352-4664
	www.homeinstead.com
Steward Home Care	3 Edgewater Dr. Norwood
	718-551-5600
	www.steward.org/homecare
Vista Care of MA	690 Canton St., Westwood
	781-407-9900
	www.vistacare.com
VNA Care Network Inc.	175 Highland Ave., Needham
	781-455-6661
	www.vnacarenetwork.org
Walpole Area Visiting Nurse Association	55 West St., Walpole
	508-668-1066
	www.wavna.org

**Hospice Programs** 

Community VNA Hospice Care	10 Emory Street, Attleboro MA 02703
	800-220-0110
	www.communityvna.com
Hospice and Pallative Care Federation	1420 Providence Highway, Norwood
of MA	781-255-7077
—Information & Referral abut Hospice	www.hospicefed.org
Care	
Good Shepherd Community Hospice	90 Wells Avenue, Newton MA 02459
	(617) 969-6130
	www.gscommunitycare.org
Steward Hospice Care	3 Edgewater Dr., Norwood
	781-769-8282
	www.steward.org
Vista Care of MA	690 Canton St., Westwood
	781-407-9900
	www.vistacare.com
VNA Care Network & Hospice	175 Highland Ave., Needham
	800-728-1862
	www.vnacarenetwork.org

**Hospitals** (Local)

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Beth Israel Deaconess	148 Chestnut St., Needham
	781-453-3000
	www.bidmc.harvard.edu
Faulkner Hospital	1153 Centre St., Jamaica Plain
_	617-983-7000
	www.faulknerhospital.org
Newton- Wellesley Hospital	2014 Washington St., Newton
	617-243-6000
	www.nwh.org
Steward Norwood Hospital	800 Washington St., Norwood
	781-769-4000
	www.steward.org
	Interpreter Services available 24hrs.
VA of West Roxbury	1400 VFW Parkway, West Roxbury
,	617-323-7700
	www.boston.va.gov

Housing

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Office of Transitional Assistance	617-348-8500
—Families in need of shelter	
MA Coalition of the Homeless	781-595-7570
	www.mahomeless.org
Norwood Housing Authority	40 William Shyne Circle, Norwood
<ul> <li>Local preference for people that</li> </ul>	781-762-8115
live and work in Norwood	<u>www.norwoodha.org</u>
<b>Homelessness Resource Center</b>	http://homeless.samhsa.gov
Universal Application for State Aided	http://www.mass.gov/hed/housing/ph-
Public Housing AHVP & MRVP	manage/public-housing-applications-and-
	documentation.html
	(Select Standard Application)
Local Housing Authorities	http://www.mass.gov/hed/economic/eohed/
	dhcd/contacts/local-housing-authority-
	<u>listing.html</u>
Housing Advocates MA Office on	800-322-2020
Disability	www.mass.gov/mod

**Laboratories (Diagnostic)** 

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Quest Diagnostic Lab	335 Morse St., Norwood
_	781-769-5128
	www.questdiagnostics.com

## **Legal Rights and Sources**

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American Civil Liberties Union (ACLU)	617-482-1181
of MA	www.aclum.org
Anti-Defamation League of MA	617-406-6300
	www.adl.org
La Alianza Hispana	617-427-7175
—A community based non-profit	
organization serving the Latino community	
& all residents of the surrounding	
neighborhoods. The goal is to empower	
individuals and families, strengthen	
communities and develop leaders through	
high-quality education and social services,	
advocacy and community organizing	
Legal Advocacy & Resources Center	800-342-LAWS
	www.larcma.org
MA Attorney General's Office	617-727-2200
—Public inquiry & assistance center	
hotline	
MA Commission Against Discrimination	617-727-3990
	www.mass.gov/mcad/
MetroWest Legal Services	63 Fountain St, Suite 304, Framingham
—Free legal aid to low-income people	(508) 620-1830
	800-696-1501
	www.mwlegal.org
NAACP	508-587-0502
	www.naacp.org
Norfolk Adult Day Health Center	595 Pleasant St, Norwood
—Alzheimer's caregiver support group	781-769-4495
	www.communityvna.com/adhc

### Libraries

Morrill Memorial Library	33 Walpole St., Norwood
	781-769-0200
	www.norwoodlibrary.org

**Mealsites/ Meal Delivery Programs** 

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Abundant Table	100 Winter St., Norwood
—Free hot meal Wed./Friday 5:30-6:30	978-501-1264
open door policy	http://www.abundant-table.org/
HESSCO Meals on Wheels	234 Walpole St., Norwood
	781-762-5419
	www.hessco.org/nutrition
Norwood Meals on Wheels	135 Ellis Ave., Norwood
	781-769-9061
	www.mealcall.org
United Church	595 Washington St. Norwood
—Free hot meal Wed. 5:30 PM open door	781-762-2589
policy	

**Medical Equipment** 

Betro's Pharmacy of Walpole	965 Main St., Walpole
—Free Home Delivery	508-668-0018
	www.betropharmacy.com
Healthwise	175 Walpole St., Norwood MA
	800-232-4112

## **Mental Health Services**

	<b>=</b> 04.020.4040
Alliance for the Mentally III	781-938-4048
—Welcomes families in the South Norfolk	Helpline: 800-370-9085
area who are dealing with mental illness	
and their loved ones	
Department of Mental Health	5 Randolph St., Canton
Director: Peter Angelos	781-401-9700
	www.mass.gov/dmh/
MA Dept. of Mental Health	617-727-9842
	800-221-0053
	www.mass.gov/dmh
Nizhoni Health Systems	5 Middlesex Ave Suite 404, Somerville
— Skilled nursing, physical therapy, home	800-915-3211
health aides, occupational therapy, daily	http://nizhonihealth.com/
medication management	
Riverside Emergency Services	190 Lenox St., Norwood
—24/7 Crisis stabilization, substance abuse	781-769-8674
and risk assessment	www.riversidecc.org
Riverside Outpatient Center	190 Lenox St., Norwood
	781-769-8670
	www.riversidecc.org
Southwest Suburban Site Board of the	www.mentalhelpinfo.org
MA Dept. of Mental Health	
—A board made up of volunteers who	
advocate for the mentally ill	
Steward Norwood Hospital Crisis	800-331-2900
Hotline	
Westwood Lodge	45 Clapboardtree St, Westwood
—Hospitalization and inpatient services for	781-762-7764
children, adolescents, and adults	www.arbourhealth.com
experiencing a wide variety of psychiatric	
illnesses	

# **Money Management Programs**

Money Management Int'l	247 North Main St., Suite 200, Randolph
<b>Consumer Credit Counseling Services</b>	866-490-0437
	www.moneymanagement.org
Money Management Program	1 Merchant St., Sharon
(HESSCO)	781-784-4944
	www.hessco.org/money

**Moving Companies & Handyman Services** 

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Gallant Homeowner Services	108 Wilson Rd., Norwood
—Small move outs, handyman and appt.	781-762-6439
cleaning	
Norwood Moving and Storage	53 Mirror Lake Ave., Norfolk
	508-762-1288

**Nursing Home & Rehabilitation Centers** 

	manimation Centers
Charlwell House	305 Walpole St., Norwood
	781-762-7700
	www.charlwellhousenursing.com
Ellis Nursing & Rehab Center	135 Ellis Avenue, Norwood
	781-762-6880
	<u>www.theellis.com</u>
<b>Epoch Senior Health Care</b>	259 Norwood St., Sharon
	781-784-6781
	www.epochsl.com
Golden Living Center- Dedham	1007 East St., Dedham
	781-329-1520
	www.goldenlivingcenters.com
Golden Living Centers -Norwood	460 Washington St., Norwood
	781-769-2200
	www.goldenlivingcenters.com
Harrington House	160 Main St., Walpole
	508-660-3080
	www.kindredharrington.com
Hellenic Nursing & Rehab Center	601 Sherman St., Canton
	781-828-7450
	www.hellenichome.com
Highgate Manor Center for Health and	10 Carematrix Dr., Dedham
Rehab	781-461-9663
	www.highgatemanorcenter.com
Skilled Nursing Care at Orchard Cove	1 Del Pond Dr., Canton
	781-821-0820
	www.hebrewseniorlife.com
Spaulding Rehab Hospital	300 First Ave, Charlestown
	617-573-7000
	www.spauldingrehab.org
Victoria Haven Nursing Facility	137 Nichols St., Norwood
_ ,	781-762-0858
	www.rehabassociates.com
Wingate of Needham	589 Highland Ave., Needham
_	781-455-9090
	www.wingatehealthcare.com

# **Religious Services**

Christian Science Church	751 Washington St., Norwood
Christian Science Church	781-762-4135
E	
Emmanuel Lutheran Church	24 Berwick St., Norwood
	781- 762- 9457
First Baptist Church of Norwood	71 Bond St., Norwood
	781-762-1633
First Congregational Church of	100 Winter St., Norwood
Norwood	781-762-3320
Grace Episcopal Church	150 Chapel St., Norwood
	781-762-0959
Heritage Baptist Church	198 Vanderbilt Ave., Norwood
	781-551-8100
Saint Catherine of Siena	547 Washington St., Norwood
	781-762-6080
Saint Timothy's Church	650 Nichols St., Norwood
—Parish Nurse for Parishioners	781-769-2522
Temple Shaare Tefilah	556 Nichols St., #8670, Norwood
	781-762-8670
Trinity Community Church	234 Walpole St., Norwood
	781-762-8408
United Church of Norwood	595 Washington St., Norwood
	781-762-2589

## **Shelters**

<b>Brockton Coalition for the Homeless, Inc</b>	508-587-5441
Casa Nueva Vida	978-557-5775
	www.casaneuvavida.org
Father Bill's Place of Quincy	617-770-3314
	www.helpfbms.org
HopeFound	617-938-0351

# **Social Security**

Social Security Office (Norwood)	One Edgewater Drive, Suite 102, Norwood
-	800-772-1213
	www.ssa.gov

# **Suicide Prevention**

American Foundation for Suicide	800-273-TALK (8255)
Prevention	www.afsp.org
Samaritans, Inc.	877-870-HOPE (4673)
—A non-profit volunteer organization	www.samaritanshope.org
dedicated to reducing the incidence of	
suicide by befriending individuals in crisis	
and educating the community about	
effective prevention strategies	
Samariteens	800-252-TEEN (8336)
—Dedicated to assisting teens in despair.	
This helpline is free, confidential, and	
staffed by trained compassionate and	
supportive teenage volunteers	

# **Support Groups**

Al-Anon Family Groups	57 East Main St., Suite 109, Westborough
—Helps family and friends of alcoholics	508-366-0556
—Helps failing and Helius of alcoholics	
Alan Indian Anna and an	www.ma-al-anon-alateen.org
Alcoholics Anonymous	617-426-9444
	<u>www.aaboston.org</u>
	www.aa.org
Blessed Sacrament Church	Ten Diamond Street, Walpole
—Bereavement support groups	(508) 668-4700
	http://www.blessedsacrament.org
Norfolk Adult Day Health	595 Pleasant St., Norwood
—Caregiver support groups as well as	781-769-4495
many others at various locations	www.communityvna.com/adhc
NAMI (National Alliance on Mental	800-370-9085 (info & helpline)
Illness)	781-938-4048
—Most current and up-to-date info on	www.namimass.org
group meetings	
Norfolk Adult Day Health	595 Pleasant St, Norwood
-Caregiver support group	781-769-4495
	www.communityvna.com/adhc
St. Margaret Mary Church	845 High St, P.O. Box 386, Westwood
—Bereavement support groups; meets for	781-326-1071
certain	http://saintmmparish.org
St. Timothy's Church	650 Nichols Street, Norwood
—Bereavement Support Groups,	781-769-2522
Alzheimer's Caregiver Support Groups	http://sttim.net/
Sunrise Senior Living Community	86 Saunders Rd., Norwood
—Alzheimer's support group	781-762-1333
	www.sunriseseniorliving.com
Walpole Area Visiting Nurse Association	55 West Street, Walpole
—Alzheimer's caregiver support group	508-668-1066
	www.wavna.org
Westwood Council on Aging	60 Nahatan Street
—Bereavement and support groups	Westwood, MA 02090
	781-329-8799 (office)

# **Transportation**

MBTA	617-222-3200
	www.mbta.com
Norwood Family Taxi	781-838-1675
Norwood Senior Center	275 Prospect St., Norwood
—Senior bus for elders 60 plus	781-762-1201
	www.norwoodma.gov
Norwood Town Taxi	781-762-4567
The Ride	Eligibility Center
–Para-transit service for people with	617-337-2727
disabilities	www.mbta.com/theride
Veterans Taxi and Harrison Global	617-527-0300
Transportation	
VIP Taxi of Norwood	781-363-9370

#### **Veterans Affairs**

Dept. of Veterans Affairs and the	800-273-TALK (8255)
Substance Abuse & Mental Health	
Services Administration	
—Veteran's suicide prevention hotline	
Home Base Program	617-724-5202
—Services for any veteran no matter type	www.homebaseprogram.org
of discharge	
Traumatic Brain Injury Hotline	(888) VET-1TBI
U.S. Department of Veteran Affairs	www.va.gov
Veterans Dept. of Norwood	Norwood Town Hall
Director: Edmund Mulvehill	566 Washington St., Norwood
	781-762-1240 ext. 208
	www.norwoodma.gov

# **Youth & Child Services**

Bridge Over Troubled Water	617-423-9575
—The place where homeless, high-risk,	www.bridgeotw.org
and runaway young people can turn for	
help. Serving over 5k youth each year,	
Bridge offers a comprehensive range of	
services designed to help young people to	
achieve a healthy and productive adulthood	
through prevention, interventions, health	
care, and education services.	
Child at Risk Hotline	617-232-4882
—Where to report a possible child at risk	www.jbcc.havard.edu/programs/hotline.htm
National Runaway Switchboard	800-RUNAWAY (786-2929)
Parental Stress Line 24/7	800-632-8188
	www.parentshelpingparents.org
Parents without Partners	800-637-7974
—Provides single parents and their	www.parentswithoutpartners.org
children with an opportunity for enhancing	
personal growth, self-confidence, and	
sensitivity towards others by offering an	
environment for support, friendship, and	
the exchange of parenting techniques	
The Children's Advocacy Center	617-573-9800
—Established by the Norfolk County	www.machildrensalliancce.org
District Attorney's Office to provide	
coordinated and sensitive response to	
children who experience physical, sexual,	
and domestic abuse	
TRACS (Transitional Resources &	500 Victory Rd, Quincy
<b>Community Supports) South Shore</b>	
Mental Health	
—Opportunities for young adults to	
promote mental health recovery	
WIC	413-737-8868
—A nutrition program that provides	
nutrition and health education, healthy	
food and other services free of charge to	
MA families who qualify	